

Position Profile		
Position Title:	Relationship Coordinator (Financial Services)	
Department:	Sales	
Reports To:	Registrar	

**Role Description: Financial Services – Part Time** 

The Relationship Coordinator for Knowledge Bureau is responsible for engaging professionals from the financial services in discussions to take continuing education and professional development with self-study courses, *Distinguished Advisor Workshops* and the *Distinguished Advisor Conference*. The primary focus, during the months of May to January, is to:

- 1. Significantly grow the Knowledge Bureau client base through active prospecting to individual practitioners, and small to medium sized practices.
- 2. Maintain and nurture existing and new business to develop long term relationships and positively build the Knowledge Bureau name and reputation.
- 3. Meet revenue targets set out for the Relationship Coordinator.

# Job Duties and Responsibilities:

- Lead efforts in contacting prospective students making calls.
- Create a long term relationship with clients and their teams by establishing an academic path towards continuing education and professional development.
- Prepare and verify timely and accurate sales reports.
- Adhere to company policy and procedures and use the company's CRM process.
- Maintain a commitment to the company's sales processes, values and business code of ethics.
- Work collaboratively with the company home office team.

#### Qualifications (Skills, Attributes, Experience, Education)

- Knowledge and experience within the tax & financial services industry.
- Well-developed connections within the financial services industry a definite plus.
- Knowledge of Knowledge Bureau course offerings and philosophy.
- Previous sales and entrepreneurial experience an asset.
- Self- motivated with strong organizational and interpersonal skills.
- Highly customer centric a love for providing exceptional customer service.
- Strong verbal, written and presentation skills.
- Proficient computer skills: Microsoft Office, Excel, Word, PowerPoint.
- Post -secondary education and graduation from a Knowledge Bureau program an asset.



### Other

The right individual will be entrepreneurial, highly motivated, with a love of education and a desire to ensure that the tax & financial services industry is serving the needs of the client in a highly professional manner.

## **Compensation & Start Date**

- Hourly wage
- Commissions on sales that exceed hourly wage draw
- Generous group benefits and vacations
- Position to start immediately

# Apply by email with cover letter and CV to:

The President, Knowledge Bureau evelyn@knowledgebureau.com